

AFFECTED BY THE FLOODS?

POLICYHOLDERS, HERE IS WHAT YOU NEED TO KNOW:-

1. Contact your Insurance Company, agent or broker as soon as possible to notify of any potential claims, by phone or via email and include the policy number. Claim forms for most companies can be downloaded from the company's website.
2. Do not throw items away
3. Please present bills, photographs or some proof of ownership of lost items to support your claim if possible.
4. If your building or vehicle has been damaged, please submit two estimates for repairs and submit these to the company with a claim form.
5. Expect to hear from the Insurance Adjuster who will visit the location where the loss occurred to verify the particulars and cause of such damage.

Policies require the policyholder to bear the first part of a loss (excess or deductible) normally either 1% of 2% of the sum insured for building and contents and 3% to 5% of the sum insured for motor vehicles.

For More Information Please Contact Your Insurance Company